



1. The FASTEST and most direct way to view some of your laboratory results is through our Cerner EMR **ON-LINE patient portal** ****Ask our Front Desk team members to sign you up and see below to scan QR codes with your cell phone!**
2. Certain **IN-house** labs can be processed SAME day! However; only patients that have access to the patient portal are able to view them (A1C, CBC, and urinalysis)
3. Certain lab tests (which cannot be performed at IPMS) are referred to an **outside reference laboratory** (such as *LabCorp* or *Quest Diagnostics*). In such cases, you will receive a separate bill directly from LabCorp or Quest for those specific tests. **Please be advised not all laboratory tests will be covered under your insurance preventive benefits.**
4. Some Lab results **cannot** be *emailed* or *text* due to HIPPA compliance. However; some results can be viewed in patient portal, printed and mailed out *or* picked up at patient's request
5. **If you do not have access to the patient portal** - please allow for **at least 5 business days** to receive a phone call from RN/CMA with results. ****Please Note – labs that have to be sent out to an outside reference lab can take even longer than this**
6. If you would like to get labs drawn **PRIOR** to your appointment, please make sure to communicate this to your provider and/or their RN/CMA or front desk, so a future lab order can be placed. Labs will need to be drawn **at least 1 week prior** to ensure all lab results are available to review
7. **TELEHEALTH** appointment is a great option to review your labs results! Especially if you have specific questions or would prefer to review them in detail with your provider
8. **PLEASE NOTE** - If you have *abnormal* results the provider may request a follow up IN person appointment to review results and discuss an appropriate management plan moving forward

Be sure to ask a Front Desk Team Member to sign you up today!



Apple Store Link



Google Play Link